education
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engage

Engage Parent App

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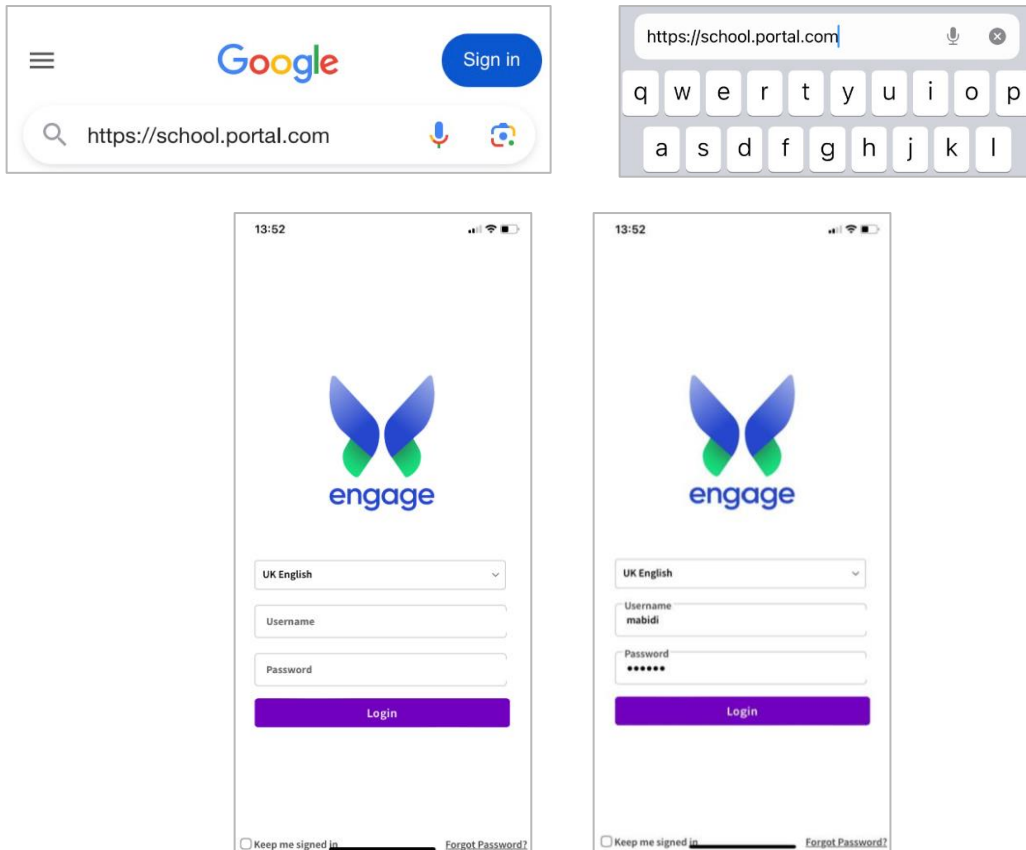
The Engage Parent App

The new Parent App harnesses the capabilities of the Parent Portal, making it accessible on any device, anywhere. It retains all the features of the old Parent App, now significantly enhanced to include:

- Pupil Details

- Contact Information

- Push Notifications for Notices

- Attendance Information

- Children's Timetables: Offers a simplified agenda view

- Downloadable Assessment Reports

- Activity Booking, Review and Payment

- Parents Evening booking and attendance of online meetings

- Calendar: Features an improved display with options for daily agenda views

- My Account Information: Includes the ability to make payments from a mobile device

- Pupil Daybook: Allows adding and editing entries

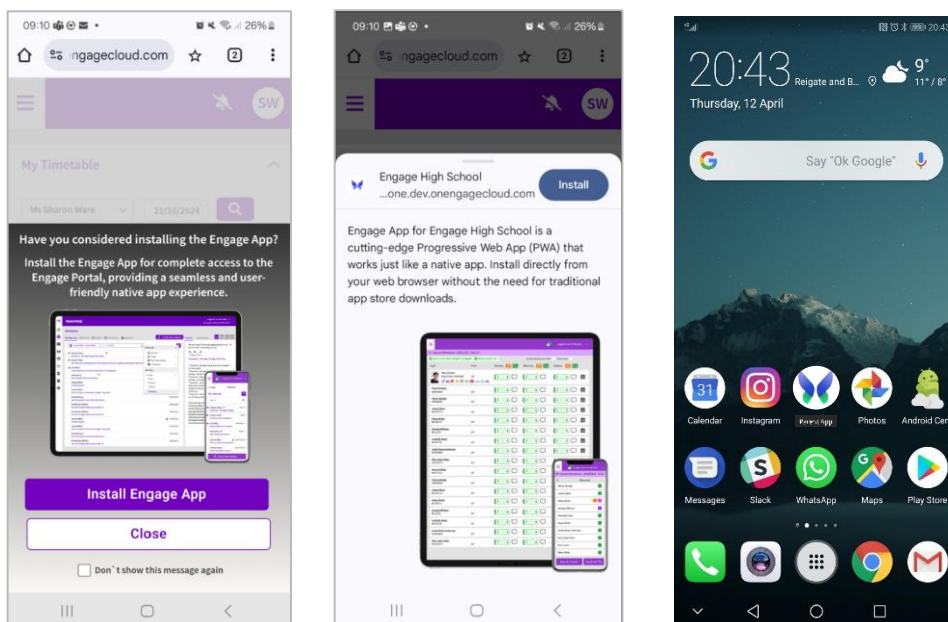# Installing the App on your phone

The Engage Parent App is a progressive web app which isn't downloaded from an app store but is installed on your phone's home screen when accessed via your School's Parent Portal website.

1. Enter the URL for your School's Parent Portal and log in as normal.
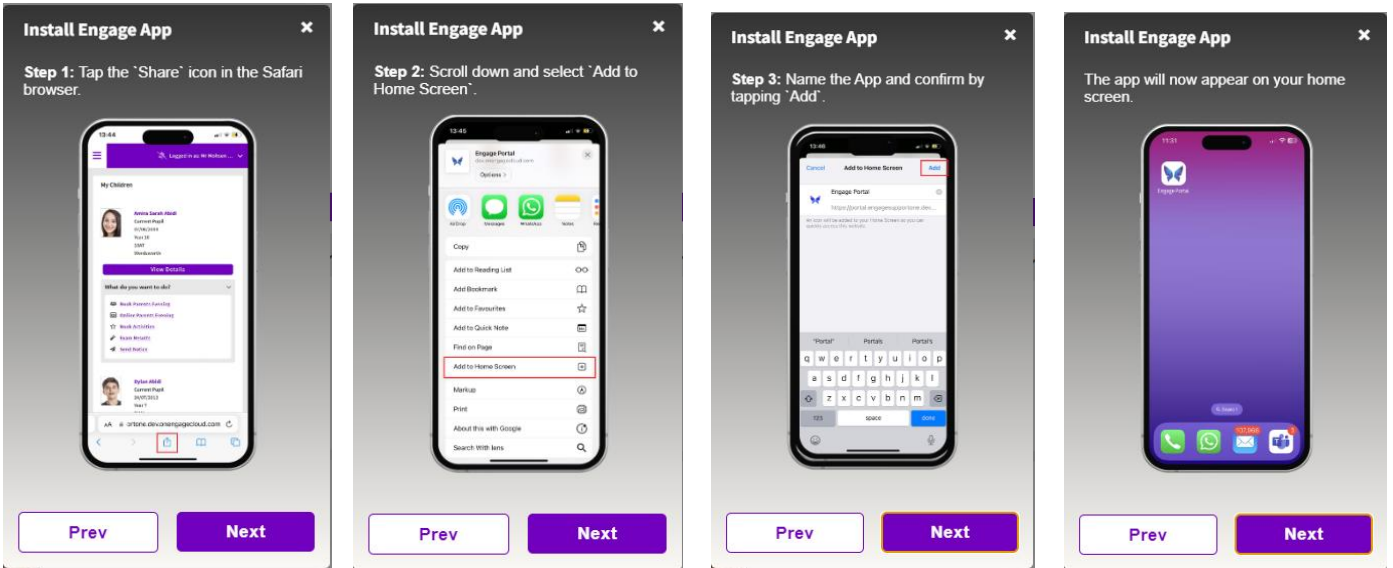

Android Devices

After logging into the Portal, your browser will prompt you to install the Engage App. Click **Install Engage App** to proceed. Once installed, the Engage App will appear on your device's home screen.
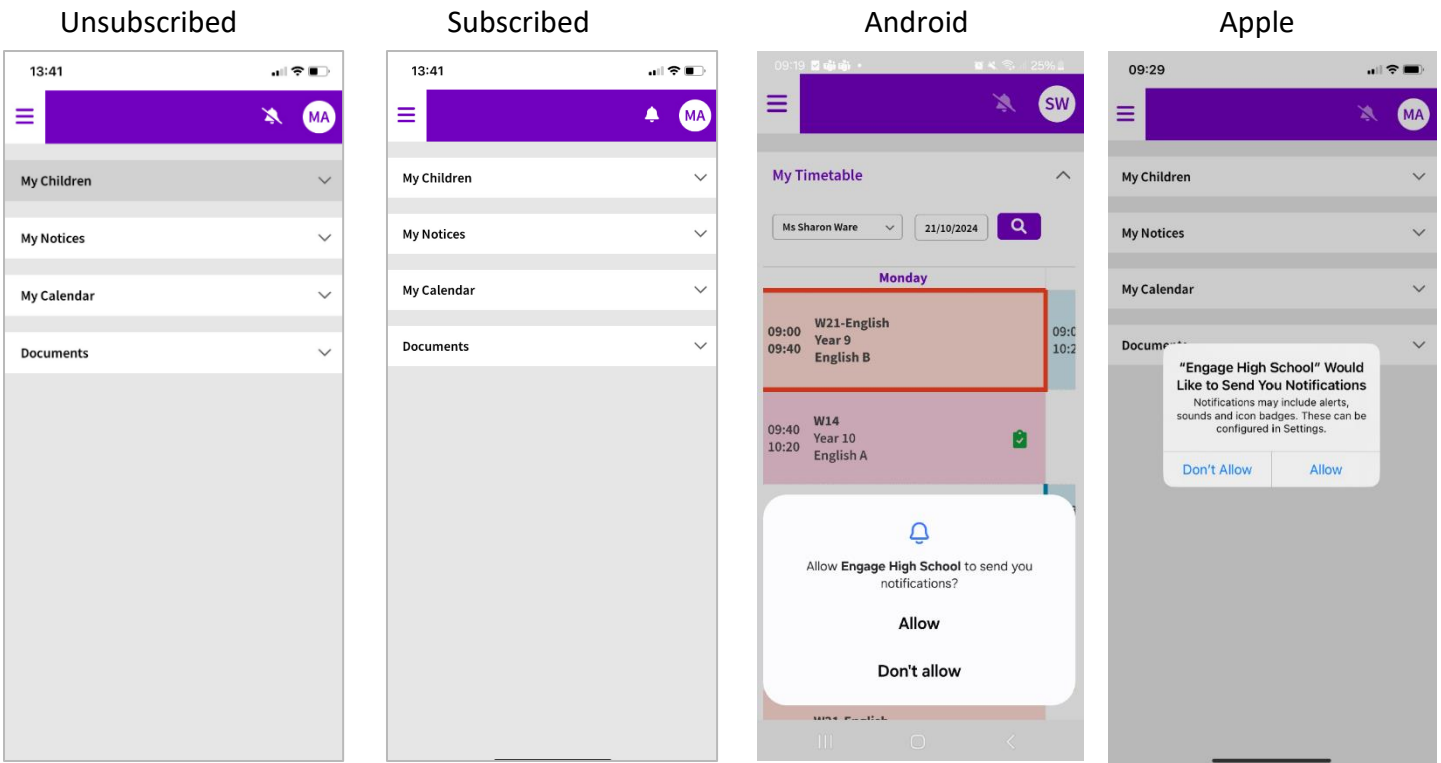
Apple Devices

After logging into the Portal, you will be promoted to install from within the Portal. The following instructions are displayed.

1. Tap the **Share** icon in the Safari browser.

2. Scroll down and select **Add to Home Screen**

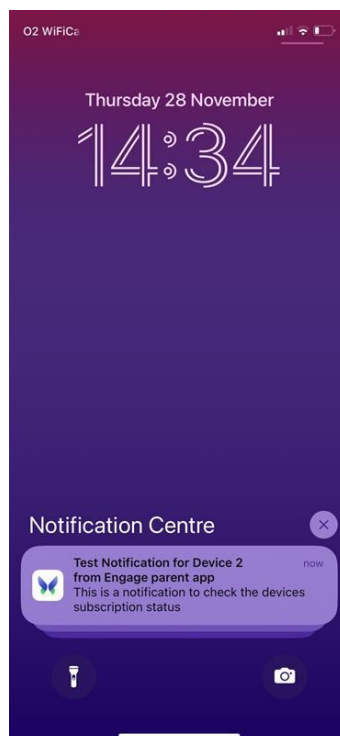3. Name the App and confirm by tapping **Add**, the App will now appear on your home screen.
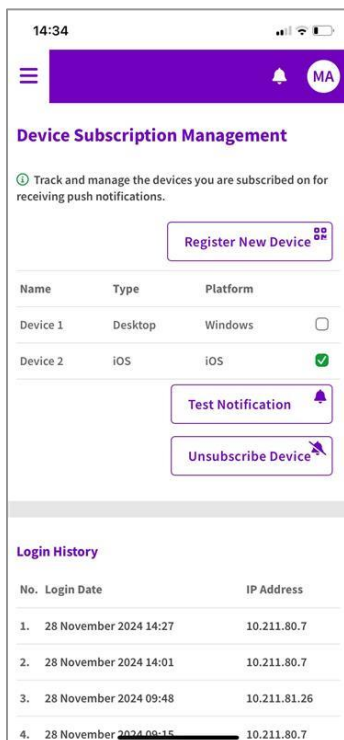
Push Notifications

To subscribe to Push Notifications, click the bell icon at the top right of the screen. You will receive an onscreen message to confirm you have subscribed. To unsubscribe click the bell again.

Unsubscribed	Subscribed	Android	Apple

Device Subscription Management

To check which devices are registered for push notifications and send a Test Notification go to **My Details.** Select the device and click **Test Notification.** You will then receive one to your device.
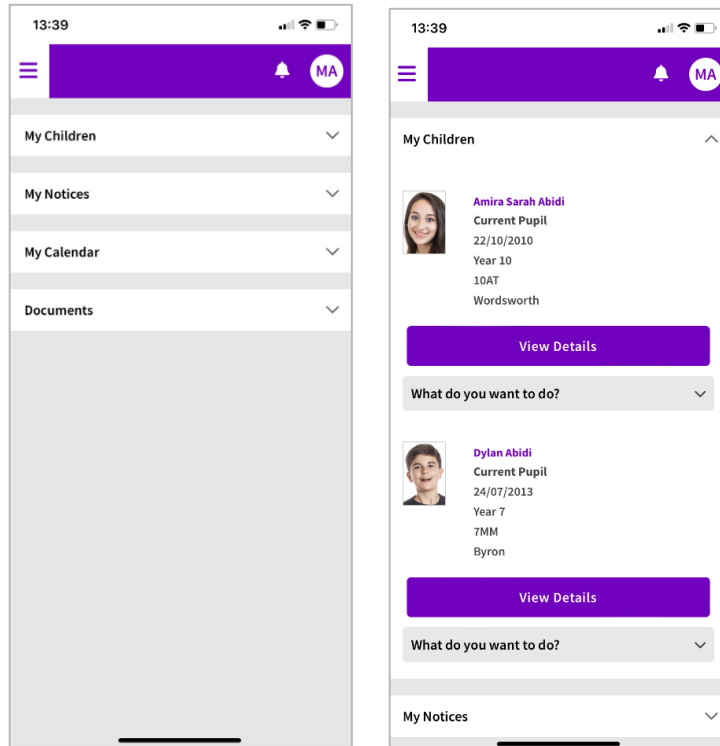

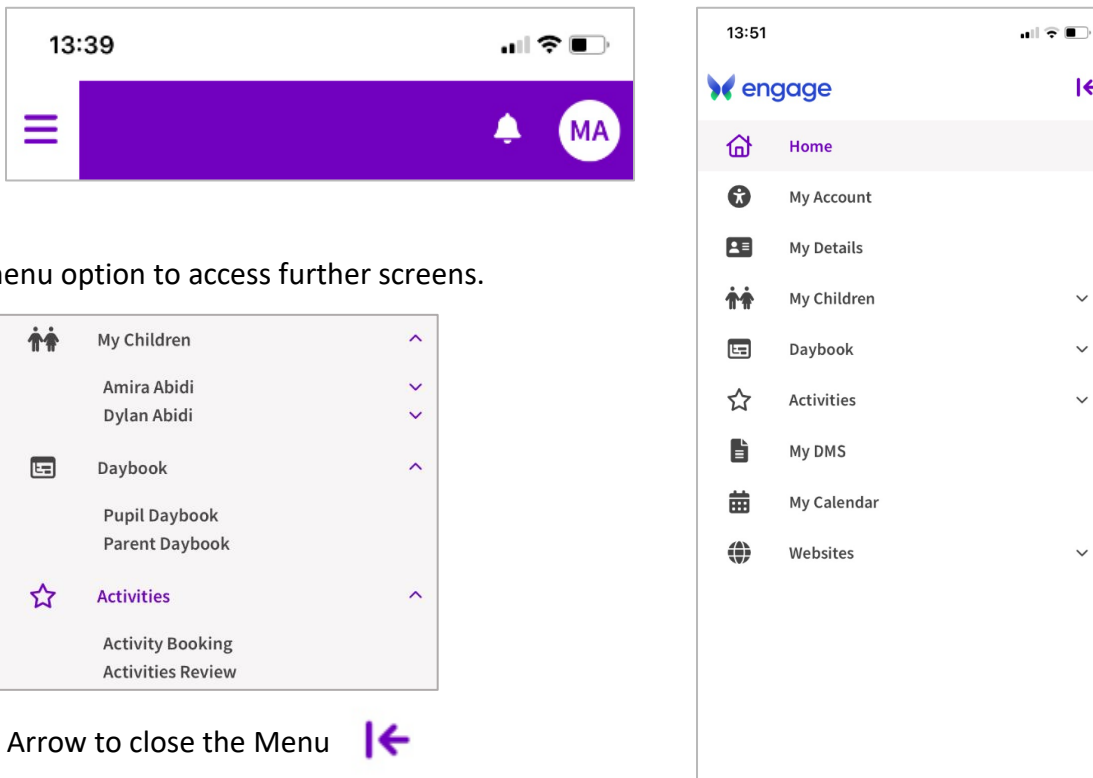To add the app to more devices, click **Register New Device** to get a QR code and scan from the device.

Navigating the App

Once logged into your account you can see **My Children**. Depending on the school's settings you may also see **My Notices, My Calendar** and **Documents.** Each section can be expanded and collapsed by clicking the arrows.

Press the 3 lines at the top left of the screen to access the main menu.

Click a menu option to access further screens.

Click the Arrow to close the Menu

To log out click your initials at the top right-hand corner of the screen and select Log Out.